

BASF PETRONAS Chemicals

FOOD SAFETY POLICY

At **BASF PETRONAS Chemicals** we manufacture Aroma Ingredients with delivery to our customers worldwide.

It is our focus to be in compliance with all applicable legislation and regulation, for local and exporting countries with regards to quality and food safety requirements. It is also our focus to meet customer's requirements subsequently improve their business efficiency and sustainability of their products.

We strive for zero food safety incidents and zero product recalls.

BASF PETRONAS Chemicals recognise that our staff play an integral part in the production of food safe products. It is our obligation to provide required information on food safety requirements, training and supervision. This is to ensure the level of competency of our staffs is equivalent to industry standards.

BASF PETRONAS Chemicals has defined Food Safety System (FSSC 22000) as an internal standard for Aroma Ingredients and the system provides **BASF PETRONAS Chemicals** with the framework for setting and reviewing food safety objectives.

Food Safety Team

A defined multi discipline team established to supervise all manufacturing related issues. The team is responsible to assure defined food safety standards are fulfilled. We are committed for continual improvement of Food Safety Management System (FSMS).

Prerequisite Programs

Basic requirements to manufacture Aroma Ingredients products under strict hygienic and food safe condition.

HACCP System

Hazard Analysis and Critical Control Point (HACCP) systems evaluate all potential physical, chemical and biological hazards during production and supply chain. The system is based on the Codex Alimentarius. Identified critical control point (CCP), operational prerequisite programs (OPRP), prerequisite programs (PRP) are controlled and monitored with defined actions.

Food Defence and Food Fraud

BASF PETRONAS Chemicals is committed to take all necessary actions to strengthen food defence and prevent food fraud and adulterations.

Communication

BASF PETRONAS Chemicals ensures requirement for effective internal and external communication is understood by all parties whose activities have an impact on food safety.

Crisis Communication

A crisis management team and procedures are defined. Periodic product recall and traceability exercise conducted to ensure readiness of the team and effectiveness of the process and procedures.

Food Safety Culture

Food safety culture defined as 'shared values, beliefs and norms that affect mind-set and behaviour toward food safety in, across and throughout an organisation'.

BASF PETRONAS Chemicals is committed to established food safety culture based on four (4) pillars and elements:

- i. Communication
- ii. Training
- iii. Feedback from Employees
- iv. Performance Measurement on Food Safety Related Activities

